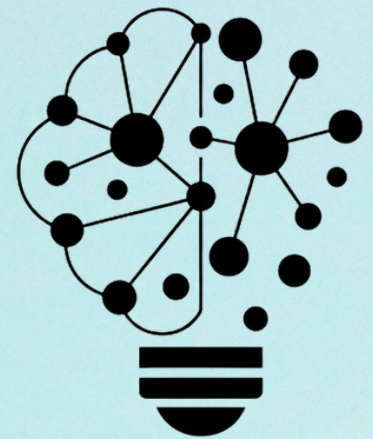
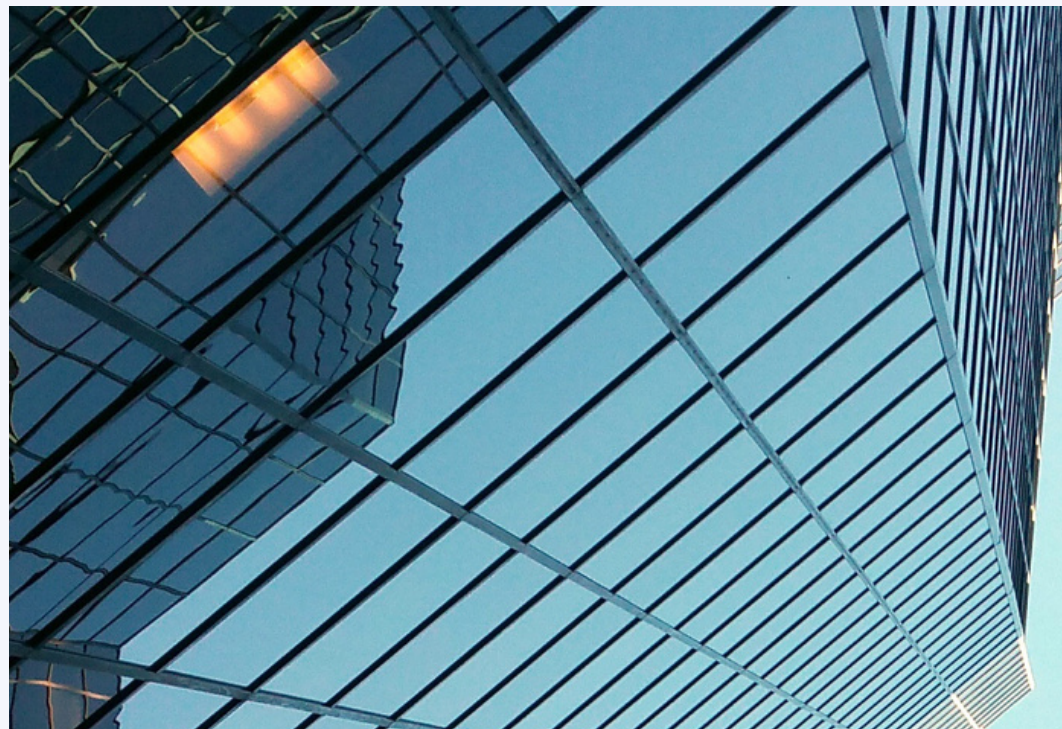




MINDAFLEX

COMPANY PROFILE



KEMENTERIAN
KESIHATAN
MALAYSIA



TRAINING & CONSULTATIONS FOR - ISO 22000 | HACCP | GMP | HALAL
FOOD HANDLER TRAINING CERTIFIED BY MOH | SERVSAFE |
SAFETY TRAINING | TEAM BUILDING | OPS MANUAL DEVELOPMENT



A Note from the Managing Director

Welcome to Mindaflex Sdn. Bhd. Since 2010, we have redefined corporate training and consulting by forging true operational partnerships with our clients. We do not just audit or train from a distance; we embed ourselves in your workflow to deliver practical, high-impact solutions. Whether we are elevating your food safety standards, advancing comprehensive Occupational Safety and Health (OSH) practices, or upskilling your workforce through accredited programs, our mission is simple: to safeguard your people, protect your brand integrity, and drive sustainable bottom-line growth.

DIRECTOR - MINDAFLEX SDN BHD

**MINDAFLEX SDN BHD**

About Us



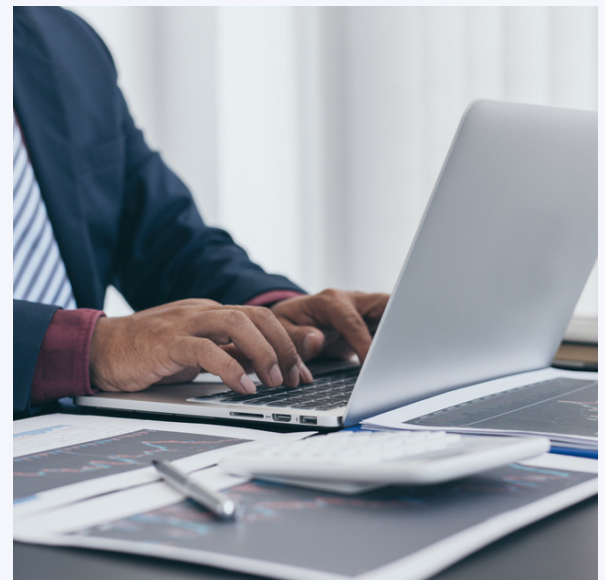
Established in 2010 (formerly operating as Mindaflex Training Academy PLT), Mindaflex Sdn. Bhd. is a premier corporate training and consulting firm specializing in advanced management systems, as well as critical technical and non-technical competencies.

We go beyond traditional consulting by forging strategic "smart partnerships" with our clients. By embedding ourselves within your operations, we gain a deep, granular understanding of your day-to-day challenges and business ecosystem. This immersive approach allows us to deliver bespoke, hands-on solutions that bridge skill gaps and streamline processes.

At Mindaflex, our commitment is simple: to act as an extension of your team, driving sustainable operational excellence, protecting your bottom line, and securing your long-term competitive advantage.

VISION

To be the premier, one-stop training and consultation partner—serving as a comprehensive hub and collaborative umbrella for a dynamic network of industry-leading experts.



MISSION

To empower organizations by channeling the collective talent and expertise of our dedicated professionals into impactful human capital development, anchored in our shared values and a commitment to excellence.

OBJECTIVE

To equip employees with foundational, intermediate, and advanced knowledge and skills, driving intelligent performance and mastery across both technical and non-technical disciplines.



01

PASSION TO EXCEL

Striving for the highest standards in every training session, audit, and consultation we deliver.

02

RESPONSIBLE AT WORK

Demonstrating unwavering accountability, professionalism, and ownership in all our commitments.

03

INTEGRITY

Cultivating enduring trust through ethical, transparent, and principled actions.

04

DEDICATED TO OUR CUSTOMERS' SUCCESS

Aligning our expertise directly with our clients' operational goals and bottom-line results.

05

ENTERPRISING AS A TEAM

Fostering collaboration, innovation, and mutual support to tackle challenges and seize new opportunities.



CERTIFICATION

- **CERTIFIED BY THE MINISTRY OF HEALTH MALAYSIA AS A FOOD HANDLER TRAINING SCHOOL**
- **CERTIFIED SERVSAFE INSTRUCTOR AND REGISTERED SERVSAFE EXAMINATION PROCTOR BY THE NATIONAL RESTAURANT ASSOCIATION EDUCATIONAL FOUNDATION, USA.**
- **CERTIFIED FOOD SAFETY AUDITOR UNDER ACB FOOD MOH**
- **CERTIFIED FSSC 22000 LEAD AUDITOR**
- **CERTIFIED HALAL EXECUTIVE BY THE JAKIM HALAL PROFESSIONAL BOARD**
- **REGISTERED TRAINING PROVIDER UNDER HRDCORP**
- **HRD CORP.-ACCREDITED TRAINERS**
- **APPROVED TRAINING PROVIDER FOR SOCSO EIS**
- **APPROVED CONSULTANT UNDER MARA**

Collective Commitment

At Mindaflex Training Academy, quality service is a shared responsibility embraced by every team member.

Operational Accountability

Each trainer is dedicated to monitoring and upholding the highest quality standards within their respective service areas.

Strategic Oversight

The Director maintains and evaluates our Quality Management System, supported by the Senior Trainer to ensure continuous improvement and compliance.

OUR MILESTONE

A BRIEF STATS



16+

YEARS OF EXPERIENCE

12000+

TRAINING SESSIONS

2000+

ORGANIZATIONS

198,000+

PARTICIPANTS



OUR SERVICES

TRAINING

- **FOOD HANDLER TRAINING**
- CERTIFIED BY MOH
- **FSMS - ISO 22000, HACCP, GMP, MESTI, FOOD ALLERGEN, FOOD DEFENSE**
- **SERVSAFE MANAGER CERTIFICATION**
- **HALAL**
- **SAFETY - BOFA, FIRST AID**
- **OTHERS**



OUR SERVICES

CONSULTATION

- ISO 22000
- HACCP (CODEX & MS)
- GMP (MS)
- MESTI
- HALAL



OUR TRAINING PROGRAM

	CATEGORY 1: FOOD SAFETY MANAGEMENT SYSTEM	DURATION
1	FOOD HANDLER TRAINING - CERTIFIED BY MOH	HALF DAY
2	FOOD SAFETY TRAINING – CUSTOMIZED	1 DAY
3	SERVSAFE MANAGER, BY NRAEF	2 DAYS
4	ISO 22000 AWARENESS TRAINING	1 DAY
5	ISO 22000 INTERNAL AUDIT TRAINING	1 DAY
6	HACCP AWARENESS TRAINING	1 DAY
7	HACCP IMPLEMENTATION TRAINING	2 DAYS
8	HACCP INTERNAL AUDIT TRAINING	1 DAY
9	GOOD MANUFACTURING PRACTICE (GMP)	1 DAY
10	GOOD CATERING PRACTICE (GCP) – KLCC	1 DAY
11	HALAL AWARENESS TRAINING	HALF DAY
12	FOOD ALLERGEN MANAGEMENT TRAINING	½ DAY / 1 DAY
13	5S TRAINING FOR FOOD SERVICE INDUSTRY	½ DAY / 1 DAY
14	WASTE MANAGEMENT TRAINING	1 DAY
15	FOOD DEFENSE	1 DAY
16	CHEMICAL TRAINING	HALF DAY
17	PEST CONTROL TRAINING	1 DAY

OUR TRAINING PROGRAM

	CATEGORY 2: RESTAURANT MANAGEMENT SYSTEM	DURATION
1	PRODUCT MANAGEMENT (ORDERING)	HALF DAY
2	SCHEDULING MANAGEMENT	1 DAY
3	EQUIPMENT MAINTENANCE PROGRAM	2 DAYS
4	SOP DEVELOPMENT	1 DAY
5	SYSTEM DEVELOPMENT FOR RESTAURANTS	1 DAY
6	SECONDPARTY AUDITOR	CUSTOME
7	GUEST SERVICE TRAINING	2 DAYS
8	SHIFT CONTROL - PROFITABLE SHIFT	1 DAY
	CATEGORY 3: SOFT SKILL	DURATION
1	SUPERVISORY SKILL TRAINING PROGRAM	2 DAYS
2	BASIC SHIFT TRAINING FOR SHIFT LEADERS	2 DAYS
3	BASIC MANAGEMENT TRAINING FOR SUPERVISORS	2 DAYS
4	TIME MANAGEMENT IN ACTION	1 DAY
5	EMAIL ETIQUETTE	1 DAY
6	COMMUNICATING FOR RESULTS	1 DAY
7	QMS ISO 9001:2015 AWARENESS TRAINING	1 DAY
8	QMS ISO 9001:2015 INTERNAL AUDIT	1 DAY
9	TEAM BUILDING	CUSTOMIZED

OUR TRAINING PROGRAM

	CATEGORY 4: SAFETY TRAINING	DURATION
1	BASIC OSH AT WORKPLACE	2 DAYS
2	BASIC OCCUPATIONAL FIRST AID (BOFA)	2 DAYS
3	ERGONOMICS TRAINING	1 DAY
4	EMERGENCY RESPONSE AND FIRE DRILL TRAINING	1 DAY
5	EXERCISING THE SAFETY COMMITTEE ROLE	1 DAY
6	THE SAFETY ETIQUETTE EXCELLENCE PROGRAM	1 DAY
7	MICROSOFT OFFICE TRAINING	1 DAY
8	WAREHOUSE SAFETY MANAGEMENT	1 DAY
9	HAZARD IDENTIFICATION, RISK ASSESSMENT AND RISK CONTROL (HIRARC)	2 DAYS
	CATEGORY 5: CONSULTATION	DURATION
1	ISO 22000	BY PROJECT
2	HAZARD ANALYSIS AND CRITICAL CONTROL POINT (HACCP)	BY PROJECT
3	GOOD MANUFACTURING PRACTICE (GMP)	BY PROJECT
4	MAKANAN SELAMAT TANGGUNGJAWAB INDUSTRI (MeSTI)	BY PROJECT
5	HALAL	BY PROJECT

OUR CLIENTS

JUST TO NAME A FEW



OUR CLIENTS

JUST TO NAME A FEW - CONT



THANK YOU

We are deeply grateful for the journey Mindaflex has undertaken thus far. This company has been more than a business; it has been a platform to empower thousands of food handlers and industry professionals, and I am honored by the trust our clients and partners have placed in our expertise over the years.

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