

# COMPANY PROFILE



MINDAFLEX

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## MINDAFLEX SDN BHD

TRAINING & CONSULTATIONS FOR - ISO 22K | HACCP | GMP | HALAL  
FOOD HANDLER TRAINING BY MOH | SERVSAFE | SAFETY TRAINING  
| TEAM BUILDING | OPS MANUAL DEVELOPMENT

*Your Partner in People Development*

[www.mindaflex.com.my](http://www.mindaflex.com.my)

# MINDAFLEX SDN BHD



## ABOUT US

Mindaflex Sdn. Bhd. (formerly known as Mindaflex Training Academy PLT) has been a corporate training and consulting company since 2010. We specialise in training and development in management and both technical and non-technical skills.

We work together with companies as a smart partnership, providing soft skills and hands-on solutions to help solve their day-to-day business and operations.

We believe in a comprehensive approach—becoming a part of our clients's businesses and knowing as much about their operations and challenges as possible. We want to support you in meeting your business needs and, most importantly, achieving your goals of improving bottom-line results and sustaining your competitive advantage.

## **Our Vision:**

To be the preferred one-stop training and consultation solution that acts as an umbrella and a development hub for a network of professional individuals who are experts in their own respective fields.

## **Our Mission:**

To be a team of dedicated experts, focusing our individual talent and energy on helping our customers' needs develop their human capital through our shared values.

## **Our Objectives:**

To provide basic, intermediate, and advanced knowledge and skills to employees required for intelligent performance definite for technical and non-technical tasks.

## **Our Core Values:**

- **Passion to Excel**
- **Responsible at Work**
- **Integrity: The Power of Trust**
- **Dedicated to our Customers' Success**
- **Enterprising as a Team**

## **Corporate Strategy**

Mindaflex Training Academy is an academy that gathers all trainers that have their own specialties in their own respective fields, with a major focus on the food industry. Each individual's unique background, education, and working experiences are gathered under one roof so they can enhance their skills and knowledge in their respective fields and widen their network at the same time.

## **Our Quality Policy**

### **Commitment to Quality**

Mindaflex Training Academy is wholly committed to our quality policy, which is in place to ensure our services fully meet the requirements of our customers at all times. To achieve this, we are committed to implementing, maintaining, and continually assessing training materials and content with the customer in order to meet their needs.

### **Approach to Quality**

We firmly believed in the concept of customers and training providers working together to pursue this policy and to continually strive for improvements in service quality.

### **The Quality Policy is based on 3 fundamental principles:**

1. Ensuring that we fully understand and conform to the needs of our customers.
2. Looking at our training content and customer training needs, identifying the potential for errors, and taking the necessary actions to eliminate them.
3. Ensuring the feedback form is filled out by participants after each training session.

## **Responsibilities**

### **These are outlined as follows:**

- Responsibility for delivering quality services rests with everyone at Mindaflex Training Academy.
- Each trainer has responsibility for monitoring the quality of services in their area of business.
- Overall responsibility for maintaining and evaluating our quality management system rests with the director, with the support of the senior trainer.

### **Certifications:**

- 1.Certified by the Ministry of Health Malaysia as a Food Handler Training School to conduct food handler training since 2010.
- 2.Certified ServSafe Instructor and Registered ServSafe Examination Proctor by the National Restaurant Association Educational Foundation, USA.
- 3.Certified Food Safety Auditor under ACB MOH

## COMPANY DETAILS

Company Name	Mindaflex Sdn Bhd
Company Registration No.	1354720-U
Nature of Business	Other Management Consultancy Activities N.E.C;Printing;Activities Of Consultants Other Than Architecture, Engineering And Management Consultants
Registered Address	No.11-A-1 (1 <sup>st</sup> . Floor) Jalan Putra Mahkota 7/7B, Putra Point Business Centre, Putra Heights, 47650 Subang Jaya, Selangor
Mailing Address	No.11-A-1 (1 <sup>st</sup> . Floor) Jalan Putra Mahkota 7/7B, Putra Point Business Centre, Putra Heights, 47650 Subang Jaya, Selangor
Office Telephone No.	+603-5614 0421
Email	jamali@mindaflex.com.my, mindaflex@gmail.com
Social Media	<a href="https://www.mindaflex.com/mindaflex">https://www.mindaflex.com/mindaflex</a> <a href="https://www.instagram.com/mindaflex">https://www.instagram.com/mindaflex</a>
Website	<a href="http://www.mindaflex.com.my">www.mindaflex.com.my</a>
Board of Director	1. Jamali bin Mat Sahak

## PROGRAM LIST:

	<b>CATEGORY 1: FOOD SAFETY MANAGEMENT SYSTEM</b>	<b>DURATION</b>
1	FOOD HANDLER TRAINING, CERTIFIED BY MOH	HALF DAY / 1 DAY
2	FOOD SAFETY TRAINING - CUSTOMIZED	1 DAY
3	SERVSAFE MANAGER, BY NRAEF	2 DAYS
4	HACCP AWARENESS TRAINING	1 DAY
5	HACCP INTERNAL AUDIT TRAINING	1 DAY
6	GOOD MANUFACTURING PRACTICE (GMP)	1 DAY
7	GOOD CATERING PRACTICE (GCP)	1 DAY
8	HALAL AWARENESS TRAINING	HALF DAY / 1 DAY
9	FOOD ALLERGEN TRAINING	1 DAY
10	5S TRAINING FOR FOOD SERVICE INDUSTRY	1 DAY
11	WASTE MANAGEMENT TRAINING	1 DAY

## PROGRAM LIST:

	<b>CATEGORY 2: RESTAURANT MANAGEMENT SYSTEMS</b>	<b>DURATION</b>
1	PRODUCT MANAGEMENT (ORDERING)	1 DAY
2	SCHEDULING MANAGEMENT	1 DAY
3	EQUIPMENT MAINTENANCE PROGRAM	1 DAY
4	CHEMICAL TRAINING	HALF DAY / 1 DAY
5	SOP DEVELOPMENT	BY PROJECT
6	SYSTEM DEVELOPMENT FOR RESTAURANTS	BY PROJECT
7	EXTERNAL AUDITORS FOR FOOD SERVICE INDUSTRIES	BY PR
8	GUEST SERVICE TRAINING	1 DAY
9	SHIFT CONTROL - PROFITABLE SHIFT	2 DAYS

## PROGRAM LIST:

	<b>CATEGORY 3: SOFT SKILL TRAINING</b>	<b>DURATION</b>
1	SUPERVISORY SKILL TRAINING PROGRAM	2 DAYS
2	BASIC SHIFT TRAINING FOR SHIFT LEADERS	2 DAYS
3	BASIC MANAGEMENT TRAINING FOR SUPERVISORS	2 DAYS
4	TIME MANAGEMENT IN ACTION	1 DAY
5	EMAIL ETIQUETTE	1 DAY
6	COMMUNICATING FOR RESULT	1 DAY
7	MICROSOFT OFFICE TRAINING	TBD
8	QMS ISO 9001 2015 Awareness Training	1 DAY
9	QMS ISO 9001 2015 INTERNAL AUDIT	1 DAY
10	TEAM BUILDING	TBD

## PROGRAM LIST:

	<b>CATEGORY 4: SAFETY TRAINING</b>	<b>DURATION</b>
1	BASIC OSH AT WORKPLACE	2 DAYS
2	BASIC OCCUPATIONAL FIRST AID (BOFA)	2 DAYS
3	ERGONOMICS TRAINING	1 DAY
4	EMERGENCY RESPONSE AND FIRE DRILL TRAINING	1 DAY
5	EXERCISING THE SAFETY COMMITTEE ROLE	1 DAY
6	THE SAFETY ETIQUETTE EXCELLENCE PROGRAM	1 DAY
7	MICROSOFT OFFICE TRAINING	1 DAY
8	WAREHOUSE SAFETY MANAGEMENT	1 DAY
9	HAZARD IDENTIFICATION RISK ASSESSMENT RISK CONTROL (HIRARC)	2 DAYS

## PROGRAM LIST:

	<b>CATEGORY 5: CONSULTATION</b>	<b>DURATION</b>
1	ISO 22000	BY PROJECT
2	HAZARD CRITICAL CONTROL POINT (HACCP)	BY PROJECT
3	GOOD MANUFACTURING PRACTICE (GMP)	BY PROJECT
4	MAKANAN SELAMAT TANGGUNGJAWAB INDUSTRI (MeSTI)	BY PROJECT
5	HALAL	BY PROJECT

	<b>CATEGORY 6: INTERNAL AUDITS</b>	<b>DURATION</b>
1	GOOD MANUFACTURING PRACTICE (GMP)	1 DAY
2	HAZARD CRITICAL CONTROL POINT (HACCP)	1 DAY
3	FOOD SAFETY AUDIT	TBA

# OUR CERTIFICATIONS

## FSMS RELATED:

### CERTIFIED FOOD HANDLER TRAINING PROVIDER BY MOH

- Operated since 2010
- Experience Trainers (from the industry)
- HRDCorp Claimable



## OUR CONSULTANTS ARE FROM THE INDUSTRIES:

### 1. CERTIFIED AUDITOR BY MOH

- ACB HACCP & FSMS
- ACB GMP

### 2. LEAD AUDITOR FOR FSSC AND ISO 22K

### 3. CERTIFIED FIRST AIDER

### 4. CERTIFIED BY HPB - JAKIM



## WE ARE HRDCORP CERTIFIED TRAINING PROVIDER

Employer can fully utilise HRDCorp Levi

- Easy steps Grant Application
- Claim by us under HRDCorp Claimable Course



# OUR TRAINERS

EXPERIENCE TRAINERS FROM THE  
INDUSTRY



## FOOD SERVICE BACKGROUND

Our trainers are from the same industries (QSR) and some are from manufacturing, aviation and fine dining.

- Certified Trainer by MOH
- Certified Auditors by MOH
- Real life examples
- Certified First Aider
- Certified ServSafe Instructor and Registered ServSafe Examination Proctor by NRAS

## OUR ACHIEVEMENT



## HRDF CERTIFIED

Certified and Accredited Trainers by  
HRDCorp



# SLPM CERTIFICATE

003372



**KEMENTERIAN KESIHATAN MALAYSIA**  
MINISTRY OF HEALTH MALAYSIA

## *SIJIL PENGIKTIRAFAN* SEKOLAH LATIHAN PENGENDALI MAKANAN (SLPM)

*Dengan ini adalah diperakui bahawa*

**MINDAFLEX SDN BHD**  
11A-1, Jalan Putra Mahkota 7/7B  
Putra Heights  
47650 Subang Jaya  
Selangor

*telah memenuhi syarat-syarat pengiktirafan sebagai  
Sekolah Latihan Pengendali Makanan (SLPM)  
yang diiktiraf oleh  
Kementerian Kesihatan Malaysia.*



**DR. ISMUNI BIN BOHARI**  
Timbalan Ketua Pengarah Kesihatan (Kesihatan Awam)  
Kementerian Kesihatan Malaysia

No Siri Sijil : SL0120043-2/2  
Tarikh Pengiktirafan : 13 Februari 2026  
Sah sehingga : 12 Februari 2029

SL0120043-1P06 - LP01241535




**MINDAFLEX**

**MINDAFLEX SDN. BHD.**

Sekolah Latihan Pengendali Makanan Yang Diiktiraf Oleh  
**KEMENTERIAN KESIHATAN MALAYSIA**

## **SIJIL KEHADIRAN**

Dengan ini disahkan bahawa  
**AHMAD BIN ALI MAHMUD**

  
Telah menghadiri dengan jayanya

### **KURSUS LATIHAN PENGENDALI MAKANAN**

Pada

15 DISEMBER 2023

Bertempat di

LATIHAN SECARA DALAM TALIAN (ON-LINE)



Tandatangan Tenaga Pengajar

Nama Tenaga Pengajar

No. Sijil Tenaga Pengajar

Jamali Bin Mat Sahak

TP0319015-1

# SERVSAFE INSTRUCTOR & PROCTOR



CERTIFICATE NO.  
7733905

## Certified ServSafe® Instructor & Registered ServSafe® Examination Proctor

JAMALI MAT SAHAK

has successfully completed the following requirements for becoming a  
Certified ServSafe® Instructor and Registered ServSafe® Examination Proctor:

- Maintaining a current ServSafe Food Protection Manager Certification\*
- Completing the Online Instructor and Proctor Tutorials
- Passing the ServSafe Online Advanced Test
- Agreeing to comply with the Performance Standards

3/25/2025  
DATE OF APPROVAL

3/25/2028  
DATE OF EXPIRATION



Sherman Brown  
Executive Vice President, National Restaurant Association Solutions

\*This certificate is confirmation of your dual role status as a Certified ServSafe Instructor and as a Registered ServSafe Examination Proctor. This is NOT a ServSafe Food Protection Manager Certification and should not be conveyed as one. You must maintain a current ServSafe Food Protection Manager Certification in order to retain your Certified ServSafe Instructor and ServSafe Examination Proctor status. Ongoing requirements to maintain your status as a Certified ServSafe Instructor and Registered ServSafe Examination Proctor may be introduced at a future date.  
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## SAMPLE FSMS TRAINING CERTIFICATE



# HRDCORP CERTIFICATE

No Siri: 1354720U



**HRDCORP**  
HUMAN RESOURCE DEVELOPMENT CORPORATION

**TRAINING PROVIDER REGISTRATION CERTIFICATE**  
AKTA PEMBANGUNAN SUMBER MANUSIA BERHAD, 2001

**MINDAFLEX SDN. BHD.**

*is hereby registered as a training provider under*  
**PEMBANGUNAN SUMBER MANUSIA BERHAD**

APPROVAL DATE	EXPIRY DATE
18/08/2025	17/08/2026

This approval is subject to the current terms and conditions of  
Pembangunan Sumber Manusia Berhad

28/04/2025  
Release Date



PEMBANGUNAN SUMBER MANUSIA BERHAD

**DELIVERING QUALITY, DEVELOPING EXCELLENCE**



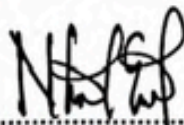
KEMENTERIAN KESIHATAN MALAYSIA  
BAHAGIAN KESELAMATAN DAN KUALITI MAKANAN

**SIJIL PERAKUAN JURUAUDIT  
KESELAMATAN MAKANAN  
DI BAWAH ACB**

**JAMALI BIN MAT SAHAK**  
K/P: ██████████

Dengan ini diperakui bahawa penama di atas telah memenuhi syarat dan diberi perakuan sebagai juruaudit keselamatan makanan di bawah Accredited Certification Body (ACB) Scheme Standards Malaysia bagi pengauditan Hazard Analysis and Critical Control Point (HACCP) mengikut MS 1480 dan Food Safety Management System (FSMS) mengikut ISO 22000.

Tarikh Sijil Dikeluarkan : 8 September 2023  
Tarikh Luput Sijil : 8 September 2026  
No. Rujukan Sijil : ACB-HACCP-2020/84



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**Ts. NORRANI BINTI EKSAN**  
Pegawai Kanan Keselamatan dan Kualiti Makanan  
Kementerian Kesihatan Malaysia

# CERTIFIED AUDITOR



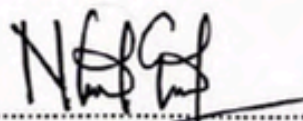
KEMENTERIAN KESIHATAN MALAYSIA  
BAHAGIAN KESELAMATAN DAN KUALITI MAKANAN

## SIJIL PERAKUAN JURUAUDIT KESELAMATAN MAKANAN DI BAWAH ACB

JAMALI BIN MAT SAHAK  
K/P: [REDACTED]

Dengan ini diperakui bahawa penama di atas telah diberi perakuan sebagai juruaudit Keselamatan Makanan yang telah memenuhi syarat menjalankan pengauditan di bawah Accredited Certification Body (ACB) Scheme Standards Malaysia bagi Good Manufacturing Practices (GMP) mengikut MS 1514.

Tarikh Sijil Dikeluarkan : 6 Jun 2024  
Tarikh Pembaharuan Sijil : 6 Jun 2027  
No. Rujukan Sijil : ACB-GMP-2024/102



.....  
Ts. NORRAN BINTI EKSAN  
Pengarah Kanan Keselamatan dan Kualiti Makanan,  
Kementerian Kesihatan Malaysia

# CERTIFIED AUDITOR

Certificate  
CQI / IRCA



**Jamali Mat Sahak**

has been awarded a Certificate of Achievement for

## **FSSC 22000 v6 (FSMS) Auditor/Lead Auditor Training Course**

by passing the examination and continuous assessment this learner has successfully passed all the course assessment requirements

Held at Malaysia  
Completed on 15 December 2025 - 19 December 2025  
Exam taken on 17 January 2026

This course meets the formal training requirements for individuals seeking certification under the CQI and IRCA Auditor Certification Scheme and for this purpose is valid for five years from the date of completion of the exam.

Course Number 2647 - PR 375  
Certificated by the Chartered Quality Institute (CQI) and International Register of Certified Auditors (IRCA)

Authorised by



A Mangan  
Global Head of Training

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## OUR CLIENTS



## OUR CLIENTS



**THANK YOU**



**MINDAFLEX**

**[WWW.MINDAFLEX.COM.MY](http://WWW.MINDAFLEX.COM.MY)**